

Web Based Solution for Insurance Agents

Customer

A Leading Insurance Management Company from Europe.

Challenge

More than 100000 insurance service providers in the country use various desktop insurance management applications to provide insurance solutions to their customers. Since there was no real-time information available on various insurance options, they were not able to suggest the right insurance solutions to their clients. In order to have updated information on policies offered by various insurance companies, insurance providers had to either log on to each insurance company's data and update their records. This would consume a lot of time and the service providers were not in position to provide quality services to their customers. The challenge was to develop an integrated web based insurance application that has the capability to interact with all the insurance companies, collect and update all the relevant information in its database and bring all the service providers and the insurance companies together to a common platform. Yet another challenge was to make information available to 80000 concurrent users without affecting system performances and balance load on the network.

Technology

Java 2 Enterprise Edition, XML, Oracle Application Server, Oracle Database, Linux

Solution

STPL's team successfully developed a robust and cost-effective web based application for the client. This enabled insurance service providers to suggest most suitable insurance solutions to their clients. The Dynamic inbuilt CRM module allowed them to provide value added services to their customers. The integrated insurance management module automatically collects information from respective insurance portals and updates the same including the customer accounts and information.

At the outset, STPL's team speeded up the entire process, provided a prompt ramp-up of the project headcount, delivered the product on time and with good quality despite tight timelines.

Benefits

- ⊕ Low cost of the product in comparison to legacy platform
- ⊕ Minimum product support effort and a quick turnaround time (with 24x7 product support by STPL's team)
- ⊕ User could login to the system from anywhere and provide prompt and reliable services